

SCARBOROUGH TEC EAST YORKSHIRE BUS PERMIT STUDENT GUIDANCE



HOW DO I APPLY FOR A PERMIT?

Go to Google Play or the App Store and search for 'East Yorkshire Buses' – download the app to your phone (it's free!). Do this prior to enrolment or on the day of enrolment if you can, or as soon as possible afterwards. If you don't download the app by 9am on Friday 30th August 2024 your pass may not be ready for the start of term and you will have to pay for bus fares until it is ready, with no refunds available.

Don't have an Apple or Android smartphone? Please contact the Student Support Team at Scarborough TEC as soon as possible.

FULLY FUNDED PASSES

New and continuing students can apply for a fully funded pass. Students must complete a Student Transport eligibility form and return it with the appropriate household financial evidence to the Bursary Desk at our Filey Road Campus during enrolment or email the form with the appropriate household financial evidence attached to bursary@scarboroughtec.ac.uk before Friday 30th August 2024

All students should download the app, create an account using the email address given on the eligibility form. Please make sure that you spell your email address correctly or your ticket will not arrive. You will receive a code to the email address given – once you have received it go to the app and go to mobile tickets once you are logged in you can enter your 12 - digit pass code. It is important you look out for this email. – it may go into your spam/junk file, if for any reason you do not receive your passcode please email bursary@scarboroughtec.ac.uk and we will resend it to you.

You'll be able to activate your ticket on the first day of term

If you change phones please let the Student Support Team know so we can then let East Yorkshire Buses know.

Please remember, when using the app you can only use it on your phone. If you try to open your account on another phone (ie. To try and give someone else your ticket) the app will block you for a day and you won't be able to use your ticket, and you will have to pay for your bus fares on the bus during this time. No refunds available.

If you are experiencing any difficulties downloading the 'app' please contact East Yorkshire Buses

Bus-line via email busline@eastyorkshirebuses.co.uk Open Monday to Friday 8am -6pm.

TERM DATES:

TERM 1: 2ND SEPTEMBER 2024 - 20TH DECEMBER 2024

TERM 2: 6TH JANUARY 2025 - 4TH APRIL 2025

TERM 3: 22ND APRIL 2025 - 27TH JUNE 2025

FOR PAYING STUDENTS (DISCOUNTED SCARBOROUGH TEC PASS)

On the East Yorkshire Buses app menu, tap 'Mobile Tickets' and choose the 'Scarborough TEC' section. Choose the appropriate ticket. Scarborough TEC staff can advise you which ticket to get if you are unsure. Choose the ticket, and tap 'create an account' Make sure the email address you sign up with is your Scarborough TEC email address (make sure you check the spelling!) or the email address the college have for you, and choose a password, then click 'Sign up'. You can now pay by debit/credit card, Apple Pay or Google Pay. You'll also have to upload a photo, which you can take using your phone – make sure it's a sensible photo – no filters! You must do this by 9am on Friday 30th August 2024. Your ticket will be validated and ready to use on your device by the first day of term.

On the first day you're going to travel, activate the ticket, and then simply show the pass on your device to the bus driver or scan it when you board the bus. If you don't sign up to the app and choose your ticket by the deadline, your pass may not be ready for the start of term and you will have to pay for bus fares until it is ready, with no refunds available.

If your parents/guardians are buying your ticket for you, they can go to the website www.eastyorkshirebuses.co.uk then click on 'buy tickets' in the top right-hand corner, scroll down to the Scarborough TEC tickets and follow the instructions. The student should download the app onto their phone, and create an account as above. The student should then tap 'mobile tickets' and 'redeem a gift code' and tap in the code you've given them. They should then follow the instructions on the screen to add a photo, and then their ticket will be ready to use.

Please make sure that you have either filled out a travel eligibility form or informed bursary@scarboroughtec.ac.uk that you are buying a discounted pass with the email that you have used for your account so that your pass can be verified that you are a student.

You'll be able to activate your ticket on the first day of term

The East Yorkshire Buses app gives you the ability to plan journeys, buy bus tickets and find out real-time information on bus disruptions, so will be very useful as you ravel around the area.

EAST YORKSHIRE BUSES TRANSPORT ZONES

TICKET ZONES	AREA COVERED
TOWN CENTRE TO CAMPUS TICKET Term 1 - £127.30 Term 2 - £101.80 Term 3 - £76.40	INCLUDES ALL STANDARD EAST YORKSHIRE BUSES AND SCARBOROUGH LOCALS BUSES BETWEEN SCARBOROUGH TOWN CENTRE AND SCARBOROUGH TEC CAMPUS ON FILEY ROAD INCLUDES SERVICES 7, 7A, 12, 13. NOT VALID ON PARK AND RIDE.
SCARBOROUGH ZONE TERM TICKET Term 1 - £144.30 Term 2 - £115.40 Term 3 - £86.60	'INCLUDES ALL STANDARD EAST YORKSHIRE AND SCARBOROUGH LOCALS BUSES EXCLUDING PARK & RIDE AND CONTRACT SERVICES SCARBOROUGH, EASTFIELD, CAYTON, SEAMER. EAST AYTON, WEST AYTON
NETWORK WIDE TERM TICKET Term 1 - £410.40 Term 2 - £328.30 Term 3 - £246.20	INCLUDES ALL STANDARD EAST YORKSHIRE AND SCARBOROUGH LOCALS BUSES EXCLUDING PARK & RIDE AND CONTRACT SERVICES INCLUDING 12, 13, 128.