

SCARBOROUGH TEC ARRIVA BUS PERMIT STUDENT GUIDANCE

HOW DO I APPLY FOR AN ARRIVA BUS PASS?

BURSARY FUNDED PASSES

NEW AND CONTINUING STUDENTS

New and continuing students can apply for a fully funded bus pass. Students must complete a Student Transport eligibility form and return it with the appropriate evidence to the Transport Desk at our Filey Road Campus during enrolment, by post or email the form with the appropriate evidence attached to: - bursary@scarboroughtec.ac.uk before Friday 30th August 2024.

All students should download the app from play store or apple store, create an account using the email address given on the eligibility form. Please make sure that you spell your email address correctly or your bus pass will not arrive. Your bus pass will appear in available tickets. Once you are ready to board for the first time, please activate your bus pass. This will give you a QR code to use, please stay logged in to the app at all times. Any queries please email bursary@scarboroughtec.ac.uk

If you change phones please let the Student Support Team know so we can that Arriva Buses know.

You'll be able to activate your ticket on the first day of term

TERM DATES:

TERM 1: 2ND SEPTEMBER 2024 - 19TH DECEMBER 2024

TERM 2: 6TH JANUARY 2025 - 4TH APRIL 2025

TERM 3: 22ND APRIL 2025 - 27TH JUNE 2025

NON-FUNDED TRAVEL

The Arriva Ticket – the annual price is £596.30 per academic year, the cost for this is £59.63 per month. This gives the most affordable option for bus ticketing (valid 7 days a week), this price cannot be purchased on the bus, alternatively daily/weekly tickets can be bought via the Arriva M Ticket app or on the bus. Arriva has a page dedicated to our tickets to apply for a permit. Please download the app and create your account using your personal email address.

www.arrivabus.co.uk/school-travel/scarborough-tec-bus-travel

- The cost of an annual ticket is divided by 10 months for the academic year and the monthly Direct Debit payment is based on that calculation - £59.63 per month
- Direct debit payments are taken on the 1st or 15th of each month, dependent on date of application.
- For payments on the 1st your tickets will be dispatched thereafter and commence on 12th of the month. For payments on the 15th your tickets will be dispatched thereafter and commence on 27th of each month
- Dependent on your payment date your monthly ticket will expire at midnight on the 11th or 26th of the following month
- Your next ticket will automatically be sent directly to your registered m-ticket app every month before the current expire, as long as your Direct Debit remains active
- Your payment will remain the same each month unless we notify otherwise
- Annual tickets paid via direct debit form a rolling contract, these tickets will not expire until instructed to do so via your bank.
- This scheme is valid for passengers travelling on Arriva buses, and tickets are valid in the zone chosen only
- If your direct debit fails or is cancelled, you will not receive your ticket for the following month

Please note for tickets to be ready for your first day of college you will need to have your direct debit set up to be taken on the 12th August 2024, for it to be live for the 27th August 2024, if they are set for the 1st September your ticket will not be live until the 12th September 2024

Please report any lost tickets to studentsne@arriva.co.uk immediately, a replacement ticket will be sent to you and a fee of £25 will be added to your next direct debit

Please note: we will not be able to provide refunds on travel.